#Shopping

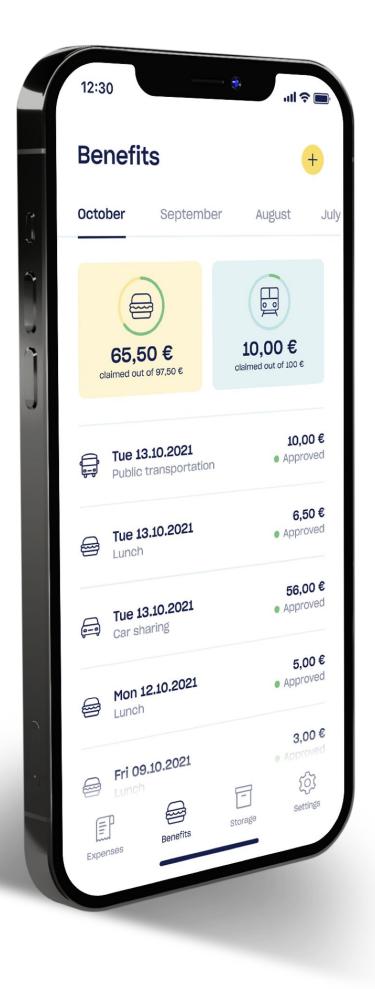
# Circula Vouchers

User Manual





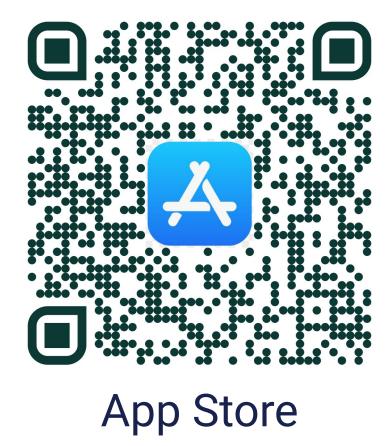
## Get the Circula App



### Circula

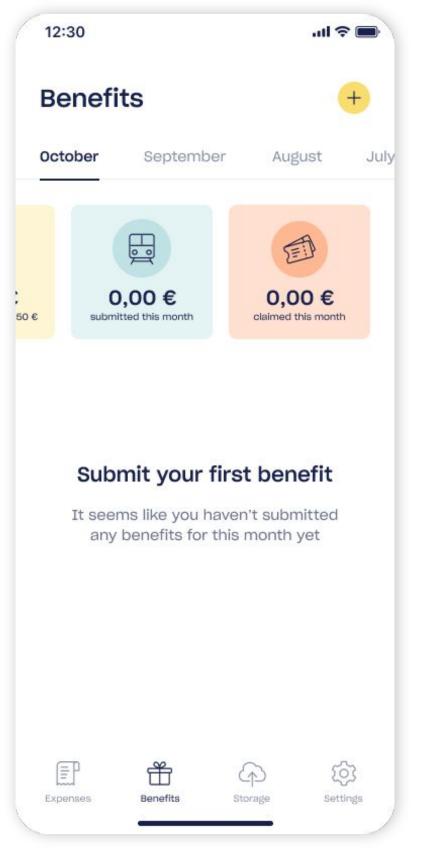
### Always with you!

Circula Benefits is usable with our mobile app, so it's always in your pocket. Download the app now for Apple or Android on your smartphone:



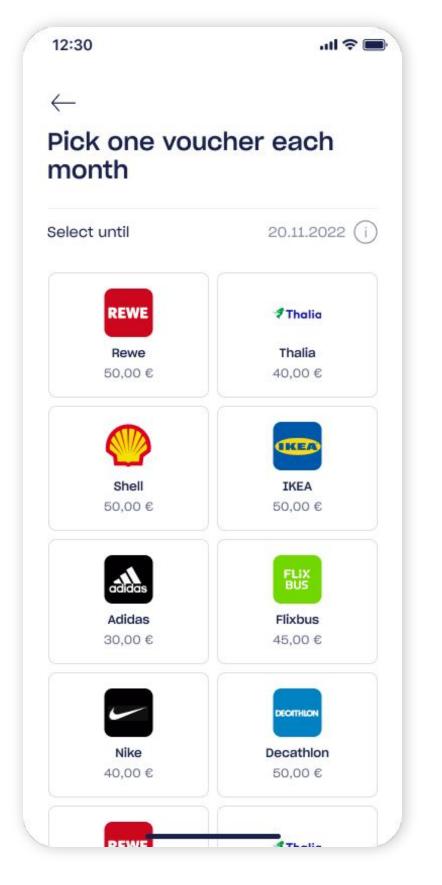


Play Store

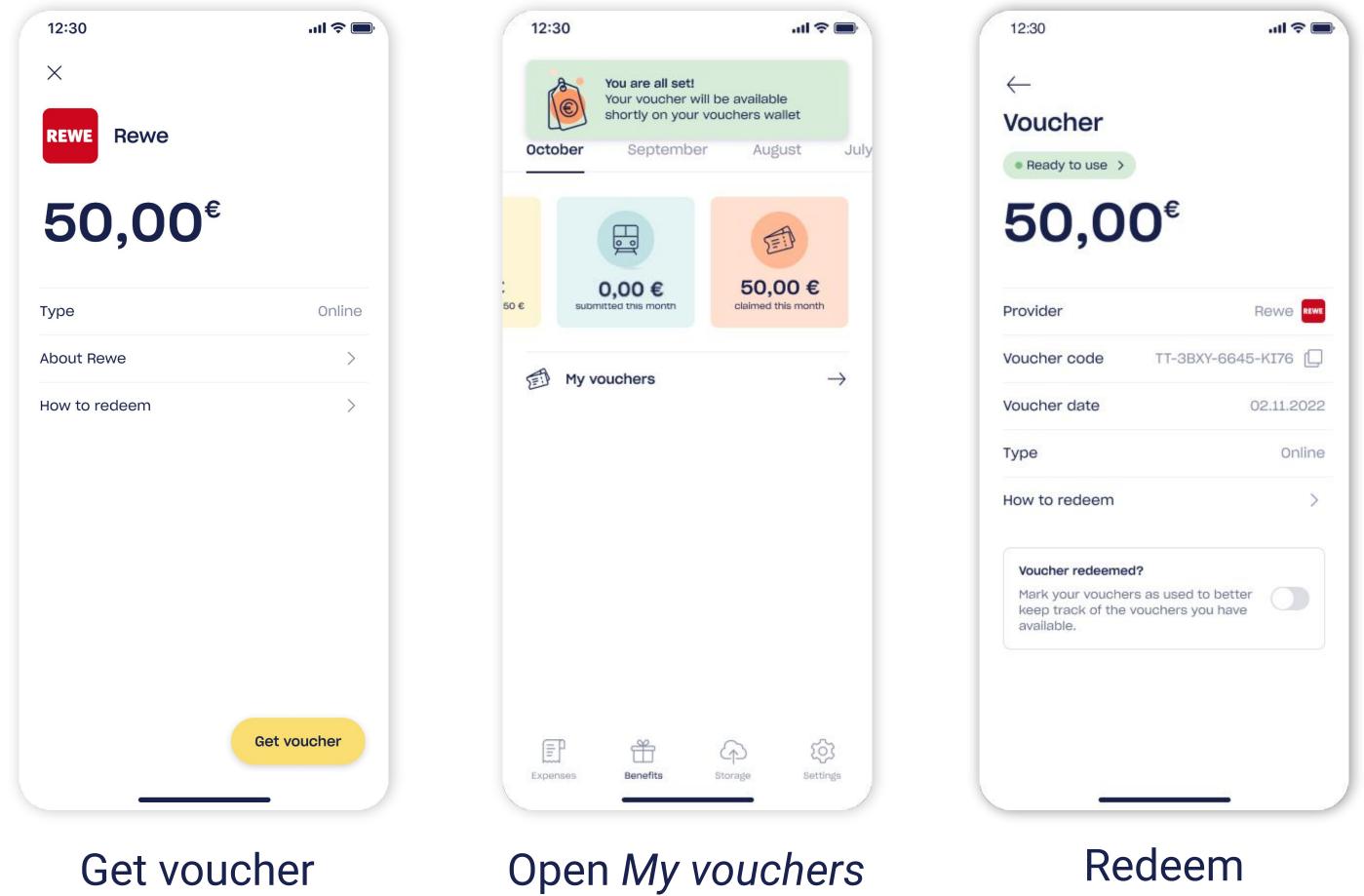


Start

Circula

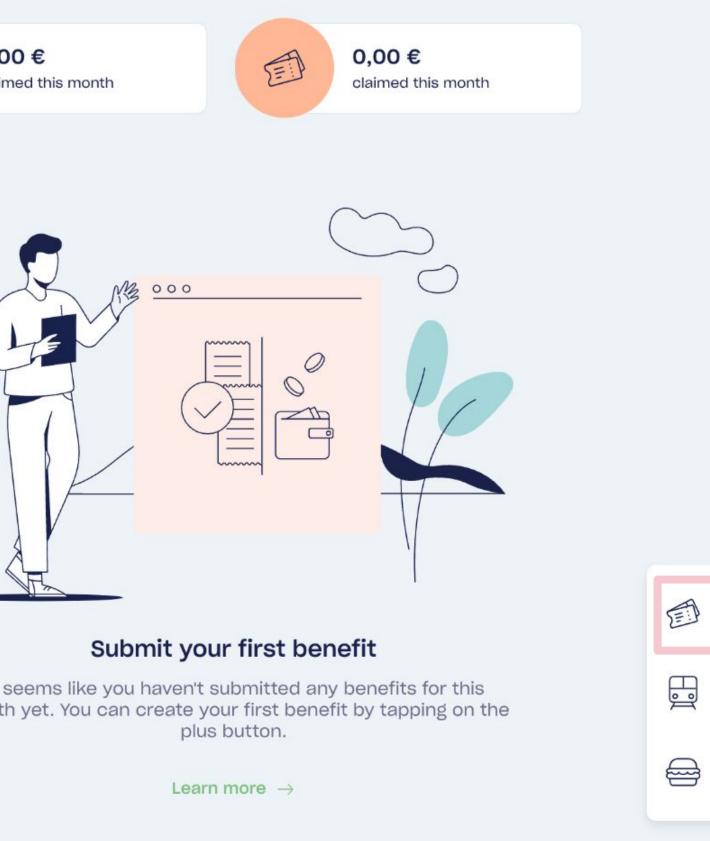


Pick brand



Circula	January 2023 >	
Benefits	0,00 €	0,0
Receipt Storage	claimed out of 103,50 €	claim
Reports		
User Management		
Integrations		
Settings		
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### Circula



#### Voucher

Pick one voucher of your choice



Get refund for transportation



#### Lunch

Claim a refund for your daily meals



### Start

#### Circula

Benefits

Receipt Storage

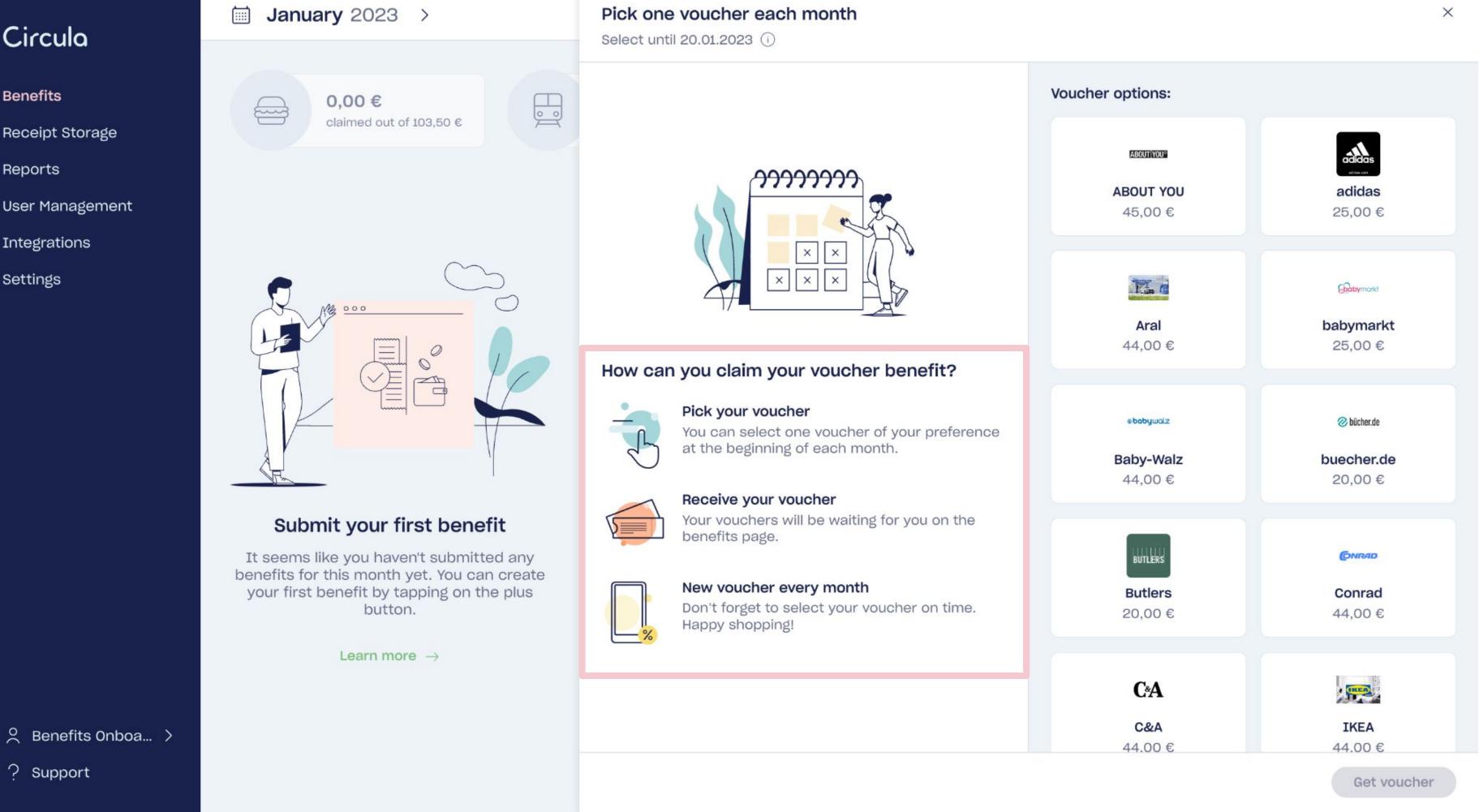
Reports

User Management

Integrations

? Support

Settings



### Circula

### **Read instructions**

#### Circula

Benefits

Receipt Storage

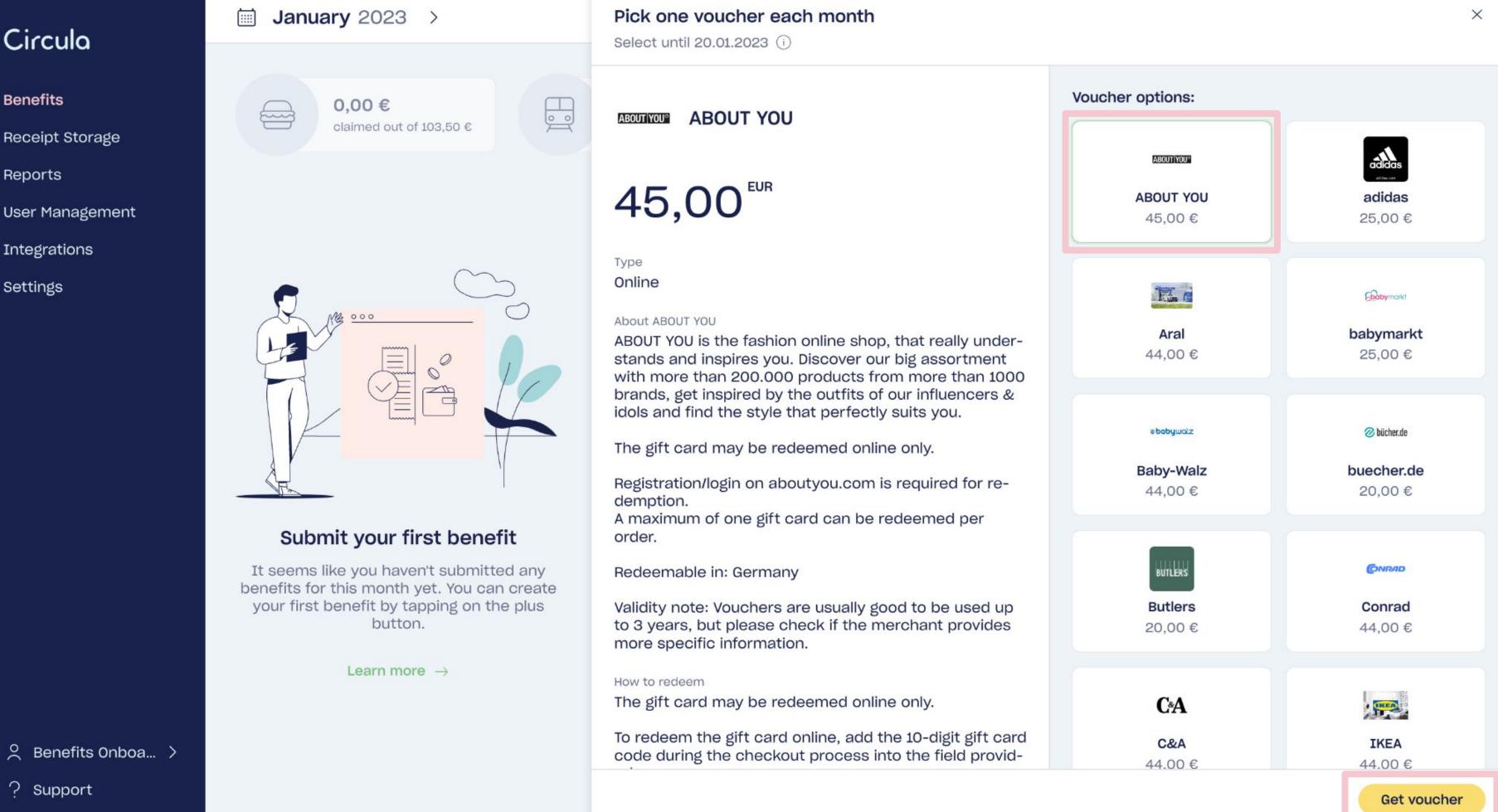
Reports

User Management

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Settings





#### **Choose voucher**

#### Circula

Benefits

Receipt Storage

Reports

User Management

Integrations

Settings

January 2023 >							
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	Date		Bene	efit			
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? Support

### Circula



### Voucher ordered!

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#### Circula

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Receipt Storage

Reports

User Management

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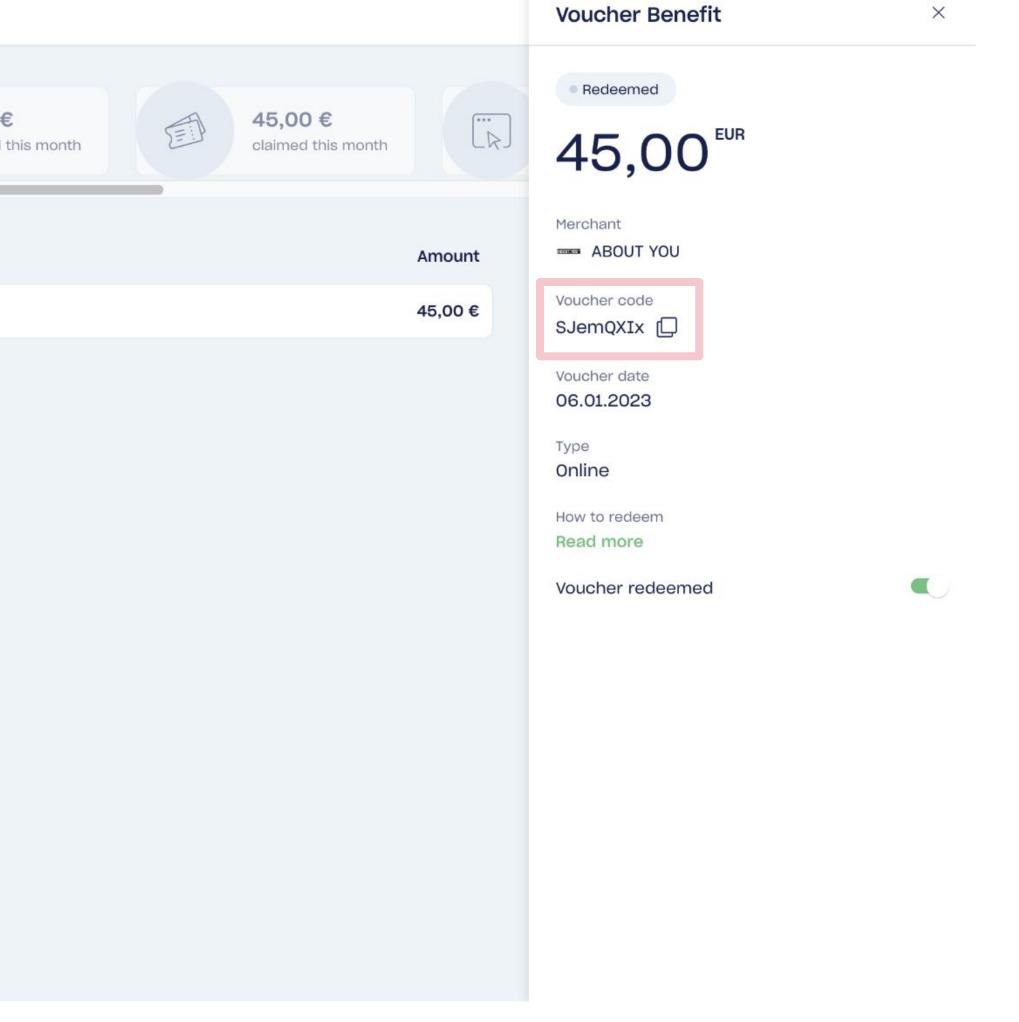
Settings

January 2023 >	
<b>0,00 €</b> claimed out of 103,50 €	<b>0,00 €</b> claimed this
Date	Benefit
06.01.2023	E



? Support

### Circula



### Redeem voucher

# The Voucher

What do I have to pay attention to?



# **Choosing a voucher**

When choosing the voucher, the following rules must be observed.

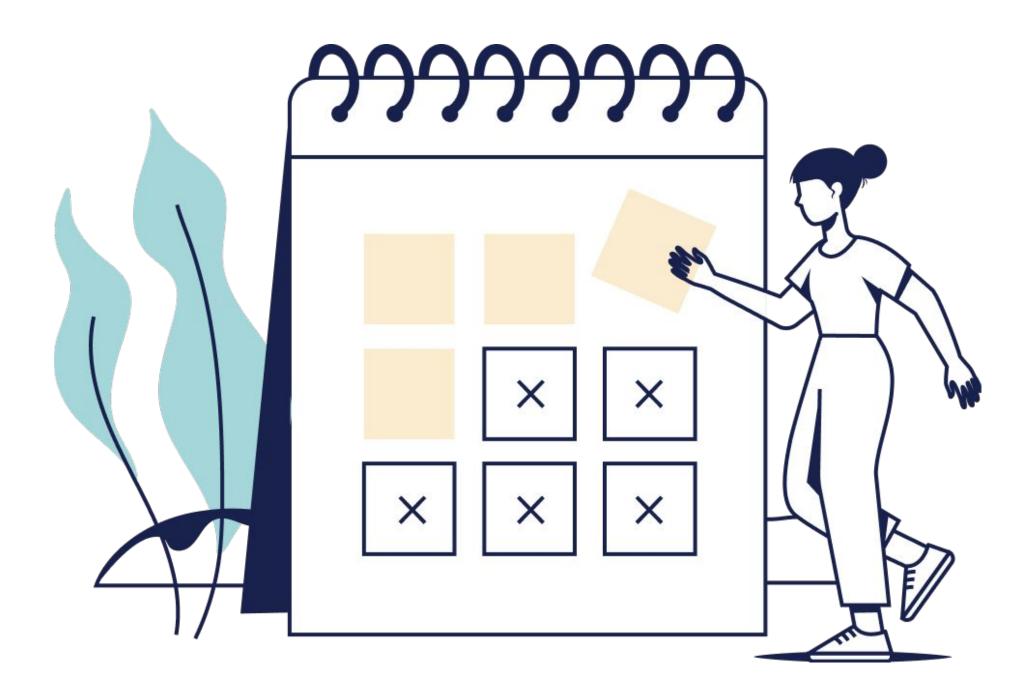
### **Date of order**

Vouchers must be ordered by the **20th of each month**. If this order date is missed, no voucher will be available for that month.

### **Switching vouchers**

Every month you can only order **one voucher**. Once a voucher has been selected and ordered for a month, it is no longer possible to change it. Another voucher can only be ordered in the following month.





## **Ordered voucher status**

Ordered vouchers can have different statuses:

### Coming soon

The status "Coming soon" is displayed as soon as a voucher is **ordered**. After the order is placed, Circula works on providing the voucher. Normally the provisioning takes a few minutes, sometimes longer.

#### Ready to use

The status "Ready to use" is displayed as soon as the voucher is **provided**. You can now continue and redeem your voucher.

#### Redeemed

The status "Redeemed" is displayed when the voucher has been **redeemed**. **Important**: To display this status, vouchers must be **manually** set to "Voucher redeemed".

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# **Redeeming vouchers**

Once vouchers are "Ready to use", they can be redeemed as follows. There are different types of vouchers:

### Online

Online vouchers can be redeemed via the Internet in the provider's online store. Depending on the provider, you can use a **voucher code**, a **PIN** or a **combination of both**.

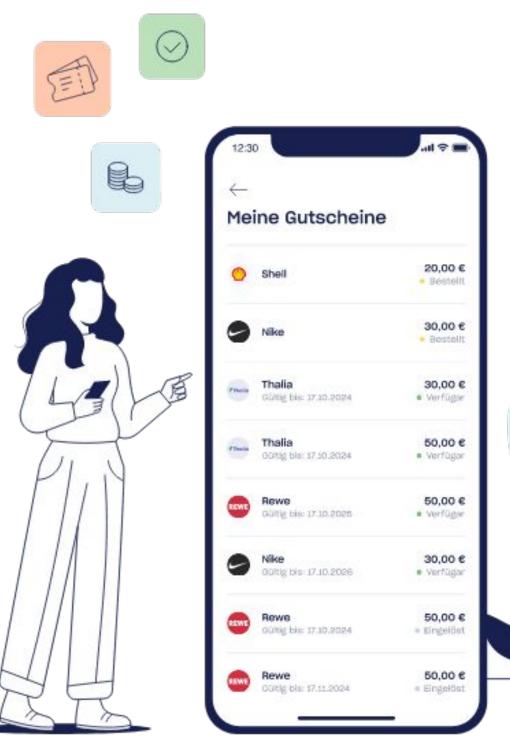
### **In-Store**

In-store vouchers can be redeemed offline, in stores of the provider. A **voucher PDF file** is available for this purpose. You can download this file and show it in the store to redeem your voucher.

### **Online & In-Store**

Both of the above details are available for online & in-store coupons, and you can choose how to redeem the coupon.







# How do I get the benefit?



Next steps















# Have fun und happy shopping!



## FAQ

#### Frequently asked questions

What is considered "Sachbezug" and can be acquired through the vouchers? According to the legislator, non-cash benefits are goods and services of monetary value that are not paid out in the form of a salary, for example, and in our case are purchased via third-party providers. These vouchers are redeemed for goods or services at the partner store, but cannot be exchanged for cash or salary.

In addition, as of 01.01.2022, vouchers from online marketplaces, such as Amazon or Zalando, are no longer non-cash remuneration. Further information on the types of income can be found under Section 8 (1) sentence 3 EStG.

#### Is voucher splitting possible?

No, in principle, splitting is not possible. You have the option of choosing a voucher of your choice once a month.

Can several non-cash benefits from previous months be added together? No, this is not legally possible, as employees are entitled to a maximum of €50 per month in the form of a voucher, see section 8 (2) sentence 11 EStG. This means you can receive a maximum of €50 in voucher form at one time.

In some cases, you may be able to redeem multiple voucher codes at once in the checkout process, but this is outside Circula's responsibility.

### Circula



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